

MAC Agenda  
September 28, 2023

1. Call to order
2. Roll call
3. Approval of Minutes
4. Old Business
  - A. What is status of Anthem MCO?
  - B. DMS report on Health Care Workforce Report.
  - C. Update on missed and cancelled appointments. How is reporting going? Is there a common thread as to why patients are not showing up for appointments? September 2023 update (and every 6 months)
  - D. Who are Community Health Workers and how are they used in practices? What are they paid? Report from DMS January 2024
  - E. Maternal /Child update (Every 6 months – Next report January 2024)
  - F. PDS rate increases remains an item we should get updates on as the process unfolds to case managers/support brokers/PDS agencies
5. Updates from Commissioner Lee
  - A. Update on unwinding Medicaid following end of the state of emergency.
  - B. Update on Mobile Crisis – Deputy Commissioner Leslie Hoffman report
6. MCOs report 98-99% adequacy compliance for services, but Kentucky's 3<sup>rd</sup> party quality contractor (IPRO) "secret shopper" reports only show 30 – 40% compliance. There is a concern that "adequacy compliance" does not address actual accessibility for services. The MAC requests a report from DMS at the September meeting addressing the discrepancy between the MCO report of compliance versus the IPRO report.
7. Reports & Recommendations from TACs
  - Behavioral Health
  - Children's Health
  - Consumer Rights and Client Needs
  - Dental
  - EMS
  - Health Disparity
  - Home Health Care
  - Nursing Home
  - Nursing Services
  - Optometric Care
  - Persons Returning to Society from Incarceration
  - Pharmacy
  - Physician Services

- Hospital Care
- Intellectual and Developmental Disabilities
- Primary Care
- Therapy Services

8. MCO reports (Each MCO will have 10-15 minutes to report)

A. Questions for Aetna or WellCare following July reports?

B. Anthem report

C. Humana & Passport - November 30

9. Other

10. MAC vote and election results

11. Adjourn